



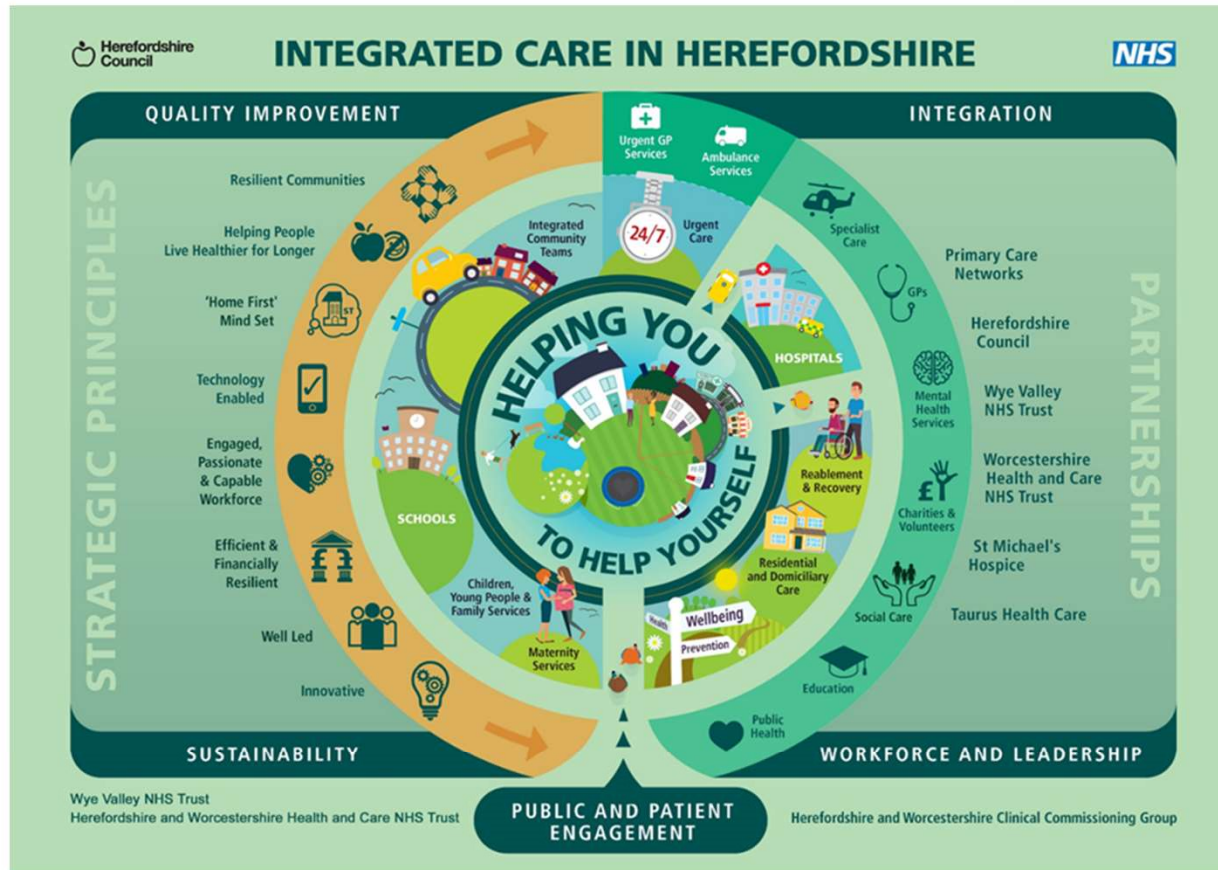
**One Herefordshire
Partnership**



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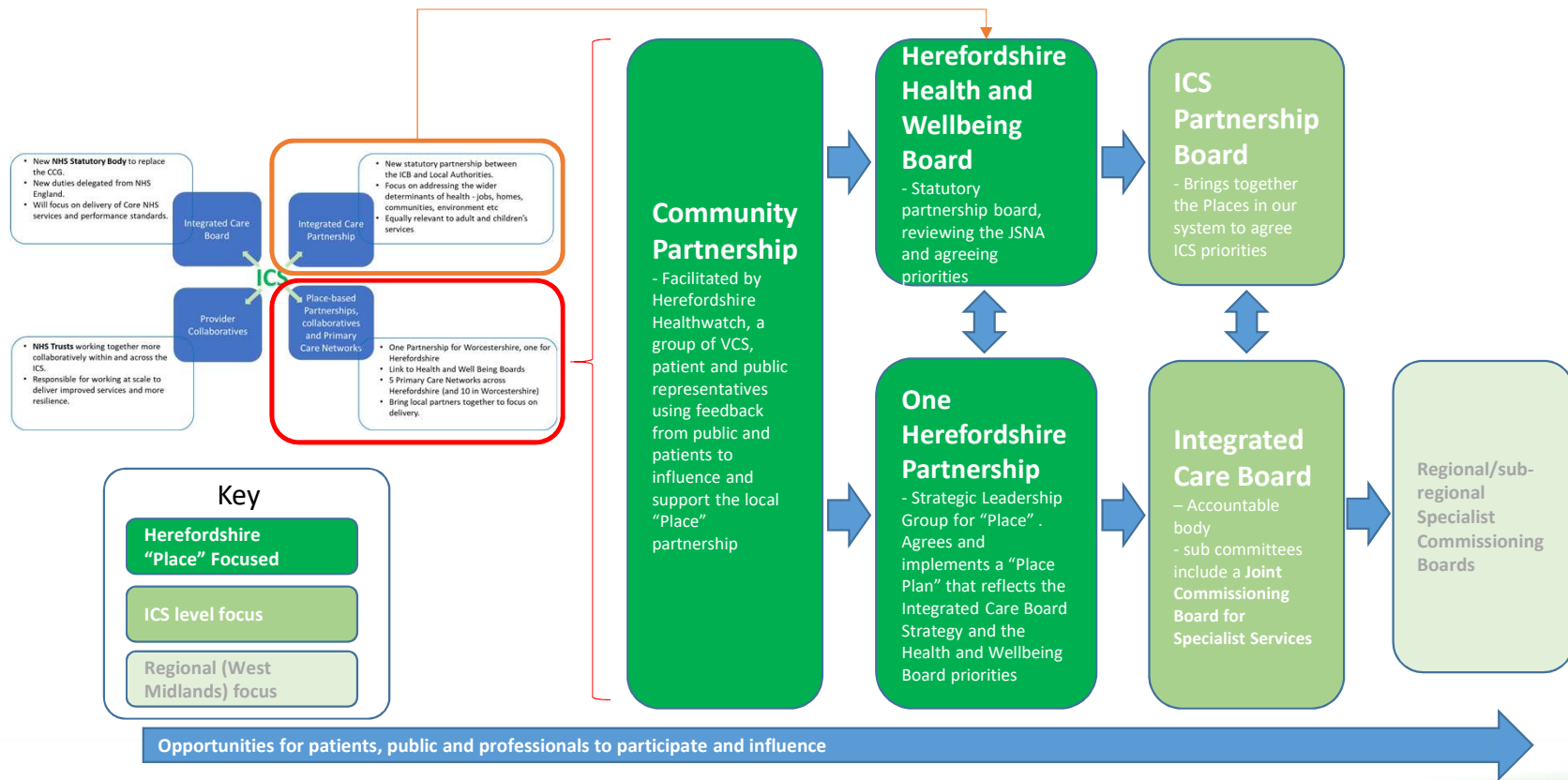
**Heath and Wellbeing Board Update
June 2023**





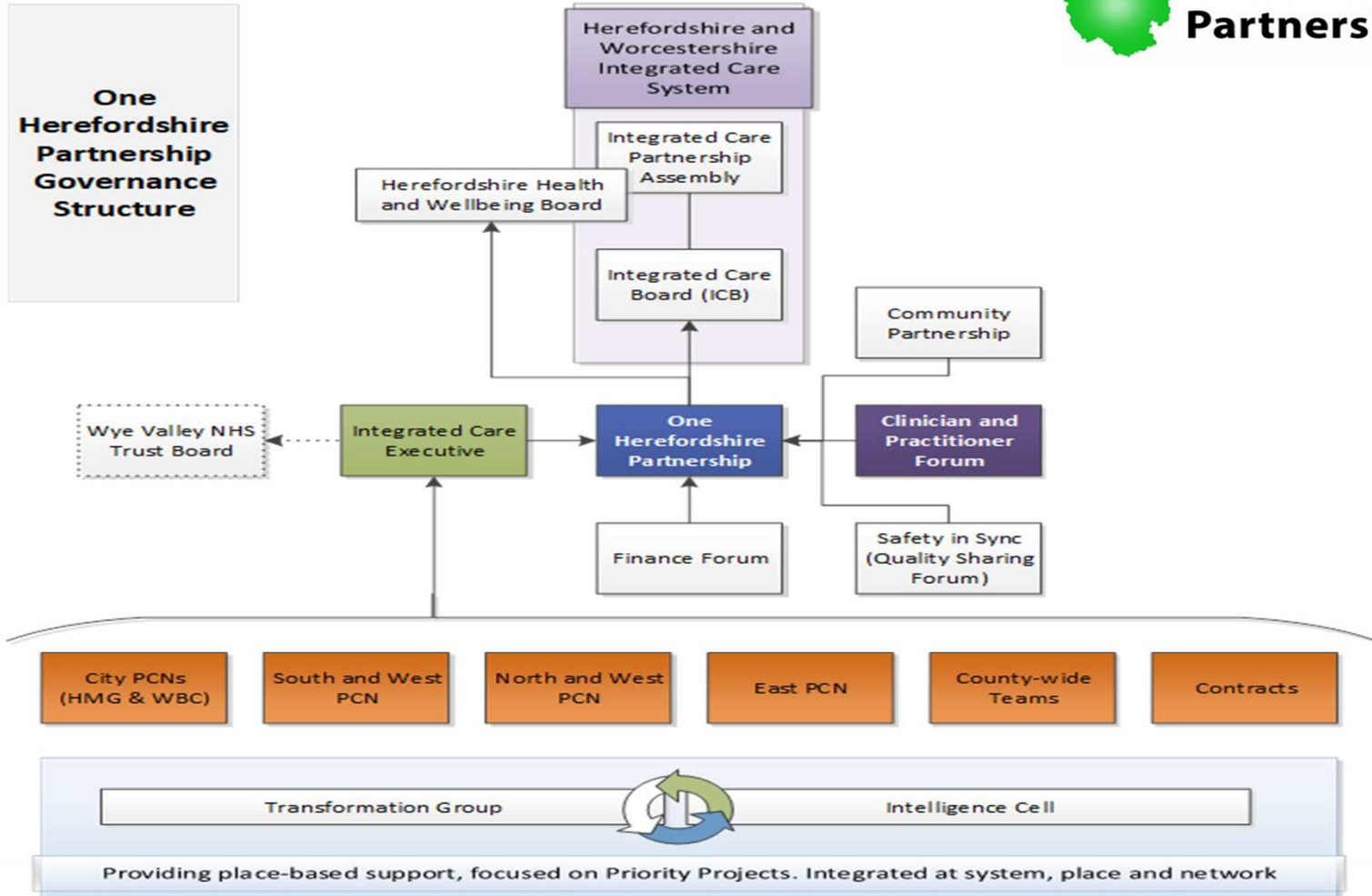
What is the One Herefordshire Partnership?

How the Integrated Care System looks in Herefordshire





One Herefordshire Partnership



What happens where?



One Herefordshire Partnership

- Strategic decision maker
- Translating strategy into a Place Plan
- Approving priorities
- Approving objectives & KPIs
- Ensuring engagement & co-production

Clinician & Practitioner Forum

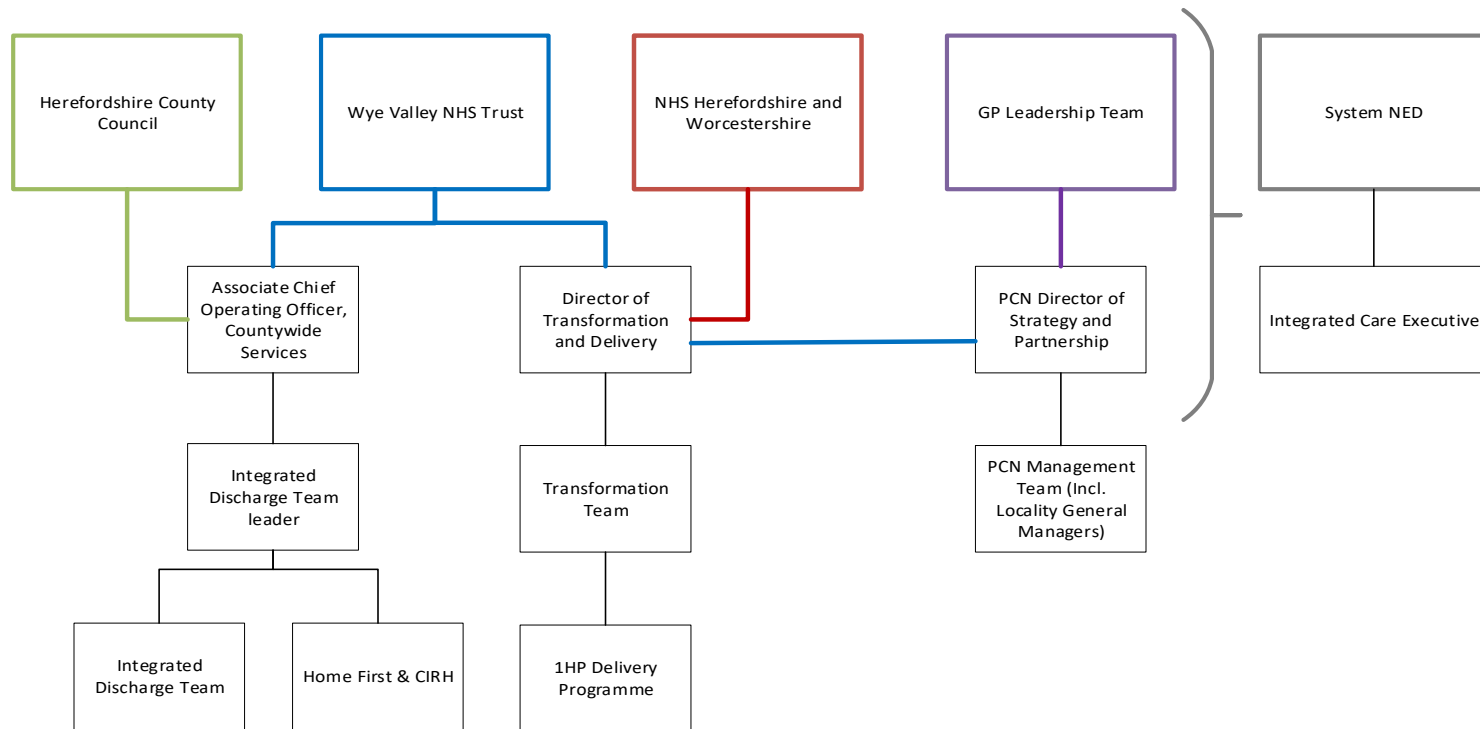
- Transformational leadership
- Defining priorities using evidence base
- Authorising care pathway changes
- Problem solving
- Co-ordinating clinical/practitioner approach
- Learning & education

Integrated Care Executive

- Business as usual
- Delivery against plan
- Focus on performance
- Holding to account within parameters
- Providing support and assistance to Networks
- Development of Networks

Community Partnership – engagement underpinning our work

Joint Appointments - Real Partnerships





**One Herefordshire
Partnership**

One Herefordshire Partnership

- Achieving better outcomes at better value
- Building on what we have learnt from Covid
- Genuine partnership working
- Developing a culture of integration that benefits patients and service users
- Clinical and practitioner decision making at its heart
- ‘Learn by doing’ philosophy
- Phased approach
- Laying down a foundation that is fit for purpose now **and** in the future as the scope broadens

Things we are proud of

- Joint appointments – form following function
- Voting with our feet – attendance and engagement
- Learning by doing – Transformation Tuesday and Safety in Sync
- Approach to Local Enhanced Services design
- Community Partnership
- Delivery of improvements
- Embedding 1HP within the wider governance structures within the Herefordshire system, such as HWBB
- Memorandum of Understanding to devolve responsibility and accountability to 1HP

What has the One Herefordshire Partnership achieved?

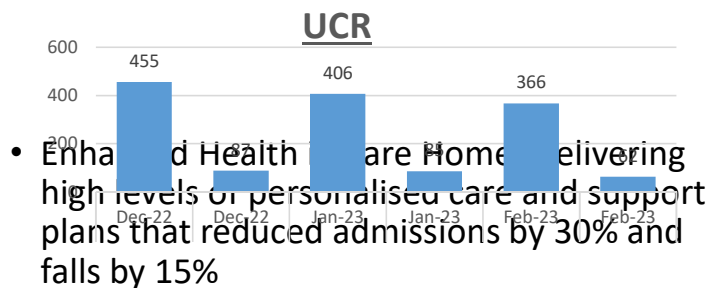
One Herefordshire Partnership



Some of the 2022-23 achievements

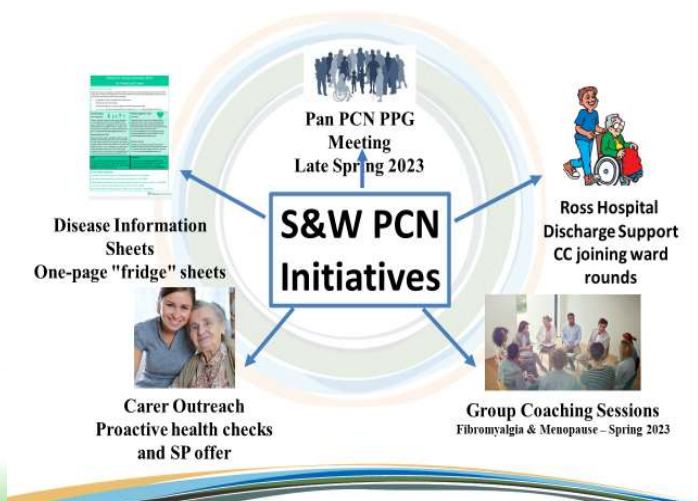
Integrated Primary & Community Care

- Virtual GP/CIRH integrated service delivering 2-hour response – supporting circa 500 patients a month and preventing 160 ambulance conveyances over the 3 months of Winter



Numerous PCN Developments, for example...

Health inequalities priorities eg: adverse childhood experiences, cancer screening, vaccine hesitancy, childhood obesity, fibromyalgia



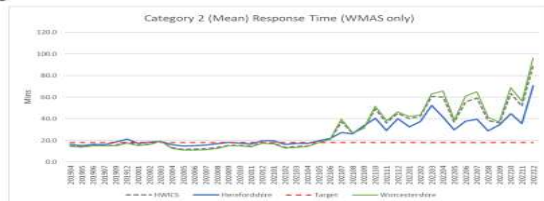
Urgent Care Redesign

- Same Day Emergency Care consistently over 40%
- Integrated urgent care redesign plan agreed and drafted
- 20 bed virtual ward (Frailty/Acute Med) opened in April 23

System working delivered a material benefit in ambulance turnaround times over the Winter

Ambulance turnaround data – was it worth it?

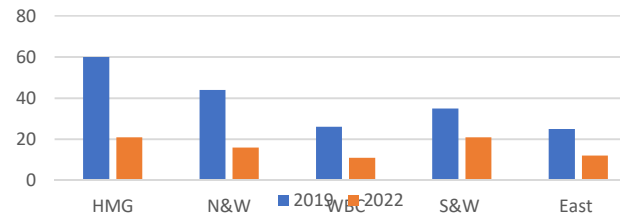
25 minutes quicker category 2 ambulance response for Herefordshire residents



Long Term Conditions

- Managing Heart Failure @home – successful bid to become early adopter and accelerator site.
- Diabetes – MDT working delivered across the county more than halving referral to secondary care
- Long term condition workshops scheduled for the next few months to pull together clinically owned strategies.

Referrals to 1st Consultant appointments for Diabetes





Quality Improvement and Learning

- 'Safety in Synch' in place and working well
- 'Transformation Tuesday' continues
- Lower leg wound national exemplar (87% 12 weeks healing rate)
- New approach to delivery of Spirometry a reducing duplication

Financial Strategy

- Regular Place CFO meeting established with agreed Terms of Reference
- Herefordshire Place Core Financial Principles developed and agreed
- Focus on areas of opportunity for better use of resources, e.g. support to development of system approach to Phlebotomy, and financial efficiency opportunities that span partners

Joint roles

Workforce partnership working

- WVT & Hoople Together Herefordshire support worker programme

Across home first and WVT vacancies nearly halved from 115 to 61 by December 2022

- Support worker career development framework
- One Herefordshire Pharmacy project
- Apprenticeship levy gifting and placements
- Health & wellbeing programmes
- Learning & development e-learning programmes

Job Role	Employer	Comments
Operations manager	WVT	Jointly funded post Managing ARRS Staff in the S&W PCN with Taurus. Commenced employment May 2023
Trainee Nurse Associate	Taurus Healthcare	WVT Hosting our apprentice
Overnight Nurse	WVT	Provides cover for the Overnight Service Nurse rota
Lead for One Herefordshire Pharmacy	WVT	One Herefordshire Pharmacy is the a virtual group of pharmacy leads for WVT, HWHCT (Herefordshire), Herefordshire PCNs and Herefordshire Community Pharmacy via the Local Pharmaceutical Committee
Workforce Development Lead Pharmacist (One Herefordshire)	WVT	To develop and manage cross sector training pre and post qualification roles across Herefordshire and develop more integrated working opportunities across One Herefordshire Pharmacy as well as linking to Universities and colleges
PCN Lead Pharmacist role	WVT / Taurus	To develop the PCN pharmacist workforce and acting as professional lead to the Pharmacists (50/50 funded by HW ICS Primary Care Training Hub/Taurus)
PCN Lead Pharmacy Technician role	WVT	To develop the PCN pharmacy technician workforce and acting as professional lead to the Pharmacy Technicians
HW ICS strategic AHP workforce role	WVT	2 years of HEE funding
First Contact Practitioners (MSK)	WVT	To explore joint roles and upskilling the relevant workforce
OTs and Dietitians	WVT	Explore feasibility of supporting staff wellbeing for partners

What are One Herefordshire Partnership priorities for the coming year?



One Herefordshire Priorities

Core Priorities	Cross-Cutting	Underpinned by
<p>Integrated Primary & Community Care</p> <p>Urgent Care Redesign</p> <p>Elective Care Recovery</p>	<p>Children & Young People</p> <p>Mental Health and Wellbeing</p> <p>Health Inequalities & Prevention</p>	<p>Quality Oversight & Assurance</p> <p>Financial Strategy</p> <p>Data and Digital Strategy</p> <p>Workforce Strategy</p> <p>Community Engagement</p>

Developing the One Herefordshire transformation approach

2023/24 Priorities

Project/Priority	Narrative
PCN Development (including Fuller recommendations)	Development of PCN 'team of teams' <ul style="list-style-type: none"> • Population Health Management • Health Inequalities • Personalisation, Prevention and Well Being
Integrated Urgent Care	<ul style="list-style-type: none"> • GP Out of Hours Procurement • Implementing the 'blueprint'
Health and Wellbeing Strategy Priorities *	<ul style="list-style-type: none"> • Best start in life • Mental Health and Wellbeing
Planned Care	<ul style="list-style-type: none"> • Long term conditions (Diabetes, HF, COPD) • Making Every Referral Count
Workforce	<ul style="list-style-type: none"> • Public Sector recruitment • Joint roles and Careers
Working with Communities	<ul style="list-style-type: none"> • Community Paradigm
Working Well Together	<ul style="list-style-type: none"> • Delivering against the secondary care asks identified in the Primary Care Recovery Plan

Questions?